Your guide to Rubbish and Recycling Collections in Barking and Dagenham
Grey waste bin

**Collected weekly**

Grey bins are for household waste and items that cannot be put in brown bins, such as:

- Food scraps
- Nappies
- Cling film and polystyrene
- Meat trays
- Yoghurt pots and plastic food wrapping
- Crisp packets and sweet wrappers
- Bottle lids
- Glass bottles*

We will not collect excess waste outside of the bin. If you have more rubbish than will fit into your grey bin, please take it to a Reuse and Recycling Centre.

*Glass bottles and jars can be put in your grey bin. They will be separated from the rest of the rubbish and used for road resurfacing. The best way to recycle glass is to take it to a bottle bank. For details visit [lbfd.gov.uk/recycling-bring-banks/](http://lbfd.gov.uk/recycling-bring-banks/)

We’re constantly trying to improve our service and are working hard to ensure we do our bit and learn from past mistakes. You can do your bit by following the rules below:

- To make sure that your bins are collected place rubbish inside your grey bin.
- Ensure your bins are placed on the edge of your property by 6.30am on the day of collection.
- All bin bags must fit in the grey bin and the lid must close.
- If you have any waste that is too large to be placed into normal bins, you can book a bulky waste collection and there is a charge for this service.
Brown bins are for recyclable waste. Please ensure items are loose and not in black bin bags or plastic bags (no nappies or loose plastic bags please, these go in the grey bin).

This is what can go in your brown bin:

- **Metal cans and tins**
  - Food tins
  - Drink cans
  - Pet food tins

- **Paper and card**
  - Newspapers, magazines
  - Leaflets, envelopes, junk mail, catalogues, directories (including yellow pages)
  - Thin card (e.g. greetings cards, cereal boxes)
  - Cardboard (please flatten and place beside the bin)

- **Plastic bottles**
  - All plastic bottles including
    - Drink bottles
    - Milk bottles
    - Detergent and shampoo bottles

- You can place excess recyclable materials into see-through bags next to your brown bin.
- Thick cardboard should be neatly stacked and put out next to the brown bin for collection on your collection day.
- If you place the wrong materials in your recycling bin it will not be collected.

Don’t forget, your local Reuse and Recycling Centres at Frizlands Lane and Jenkins Lane accepts many more items for reuse and recycling. Find out where your nearest centre is at lbbd.gov.uk/reuse-and-recycling-centres
Flats with communal bins

Each flat should have access to two types of communal bin: Silver Eurobin and Blue Eurobin.

Each bin is for a different type of waste. It’s important that you put the right rubbish in the appropriate bin. To make sure your rubbish is collected, place your rubbish and recycling in the communal area on the day of your collection.

Silver Eurobin. This is for household waste that cannot be recycled, including:

- Food scraps
- Nappies
- Cling film and polystyrene
- Meat trays
- Yoghurt pots and plastic food wrapping
- Crisp packets and sweet wrappers
- Bottle lids
- Glass bottles and jars*

Blue Eurobin. This is for domestic waste that can be recycled, including:

- Paper
- Thin card
- Plastic bottles (please rinse)
- Tins and cans (please rinse)
- Catalogues, telephone directories (including Yellow Pages)

No loose plastic bags please

*Glass bottles and jars can be put in your grey bin. They will be separated from the rest of the rubbish and used for road resurfacing. The best way to recycle glass is to take it to a bottle bank.

Some flats and apartments often have two blue Eurobins – one is for paper and thin card, and the other mixed recyclables including glass. Make sure you check the signage before adding your waste.
If you live in a house with a garden or a flat with an attached garden, you can sign up for our green garden waste subscription service. The service runs between April and November and you can sign up at anytime before the 6 July 2018. Once you subscribe you will be informed when your service will start. Only Green Bins with a valid permit sticker on the bin will be collected.

To subscribe to the service please visit lbbd.gov.uk/greengardenwaste or call 0345 520 7007

In Barking and Dagenham, we throw out more rubbish than anywhere else in London. On average, every household creates nearly a tonne of rubbish a year, and more than half of that is food waste. That works out at £60 worth of food per home, thrown away a month!

The Slim Your Bin website is full of great advice and information about how you can reduce waste and save money. Visit www.slimyourbin.com to download extra copies of this leaflet and for tips, recipes, competitions and more.
Over the last year we’ve spoken to 6,000 residents to ask how you feel about the borough. One of the most common concerns raised was that the council isn’t doing enough to make sure everyone living here has a shared understanding of what we should expect from each other as neighbours.

You should have recently received The Good Neighbour Guide through your door. It’s about reminding us all that just a few small things can help.

1. **Manners and respect**
   Good manners cost nothing, and everyone wants to get on with the people they live near. If you’re having a problem with your neighbour and you can’t resolve it yourself, you can get advice at [www.lbdd.gov.uk/asb](http://www.lbdd.gov.uk/asb)

2. **Fly-tipping**
   Fly-tipping makes our streets look a mess. It’s unfair on everyone living in the area and costs a fortune to clear up. You can also help us if you see a fly-tip or pile of rubbish by reporting it at: [www.lbdd.gov.uk/fly-tip](http://www.lbdd.gov.uk/fly-tip). We’ll look for any evidence to try and investigate who left it there.

3. **Graffiti and eyesore gardens**
   It should go without saying that everyone should show respect for other people’s property. Graffiti is an ongoing problem, as are overgrown or eyesore gardens. You can report either here [www.lbdd.gov.uk/eyesoregardens](http://www.lbdd.gov.uk/eyesoregardens) [www.lbdd.gov.uk/graffiti](http://www.lbdd.gov.uk/graffiti)

4. **Anti-social noise**
   If noise levels do get out of hand, we have the power to take people to court if necessary. You can help us by reporting noise problems online at: [www.lbdd.gov.uk/noise](http://www.lbdd.gov.uk/noise)

5. **Littering**
   You can help us by challenging anyone you see littering, as a bin is never far away. We’ll do our bit by fining people and improving the way we clean your streets, so they stay cleaner for longer.

6. **Getting to know your neighbours**
   A lot of residents told us they don’t know who lives on their street or even next door. Each and every one of us has a responsibility to change this – just by taking the small step of speaking to the people living near you.

7. **Dog mess**
   Lots of you told us that you are dog owners but hate it when other people let their dogs make a mess on the street and don’t pick it up. Just like litter, we won’t tolerate it and will fine anyone who doesn’t pick up after their pooch.

8. **Spitting**
   Spitting in a public place is a form of anti-social behaviour that a lot of residents find disgusting. We want to work with you and local businesses to stop it happening.

9. **Elderly neighbours**
   You can do your bit by checking in on your elderly neighbours, especially during the winter when it might be more difficult for someone to get out and about.

10. **Crime**
    Reporting crime to help the police catch criminals was another key priority for you and something you told us you’d expect your neighbours to do. You can help by making sure you report any crimes to the police – on 101 for non-emergencies and 999 in an emergency.

To report an issue or to book a service you can do it online at [https://myaccount.lbdd.gov.uk/](https://myaccount.lbdd.gov.uk/)
It’s quick and easy to use and the best way to manage the things you need to do.